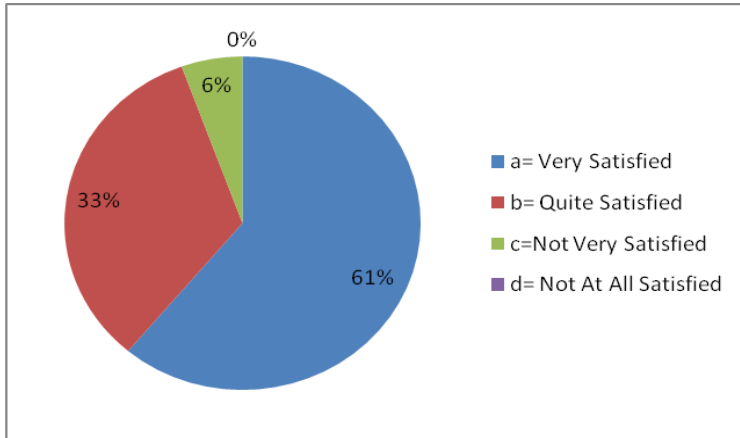
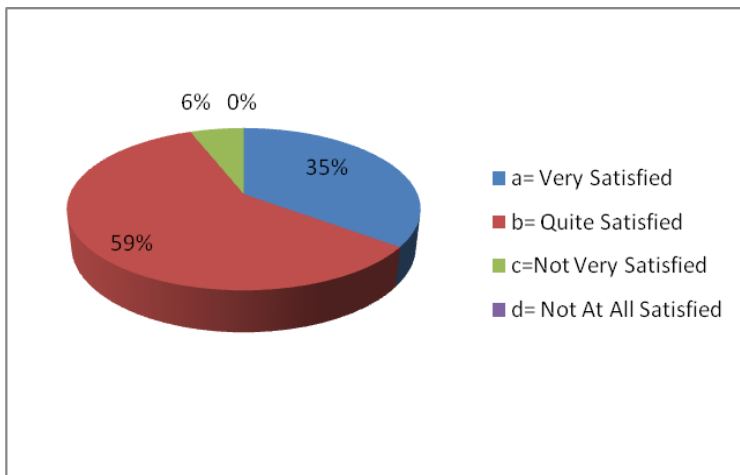


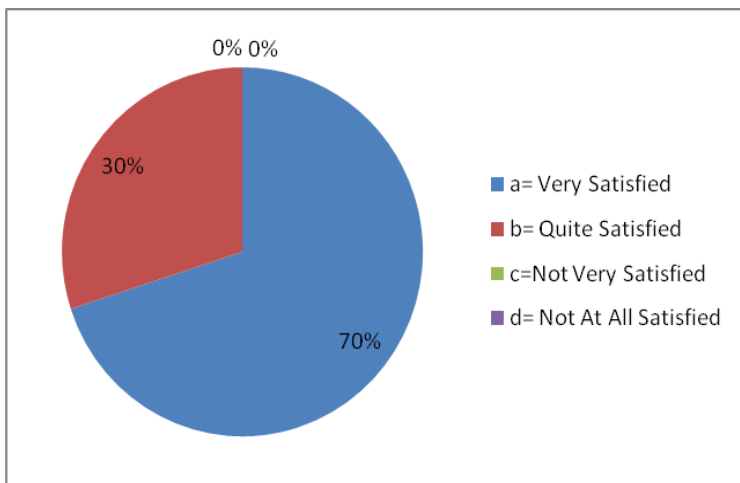
How satisfied are you with the choice of food?



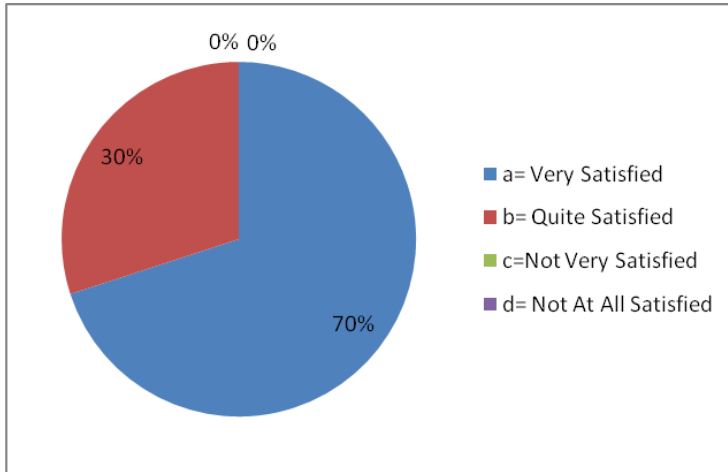
How satisfied are you with the general atmosphere at meal times?



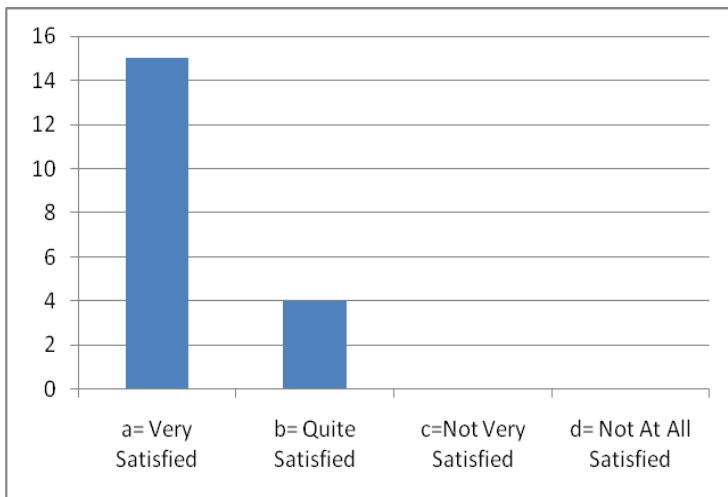
How satisfied are you with staff attitudes and general manner?



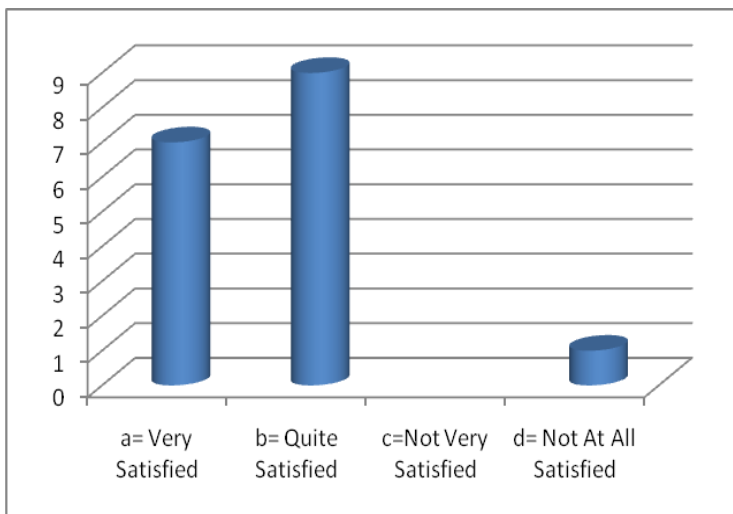
How satisfied are you with the nursing and medical care that you receive?



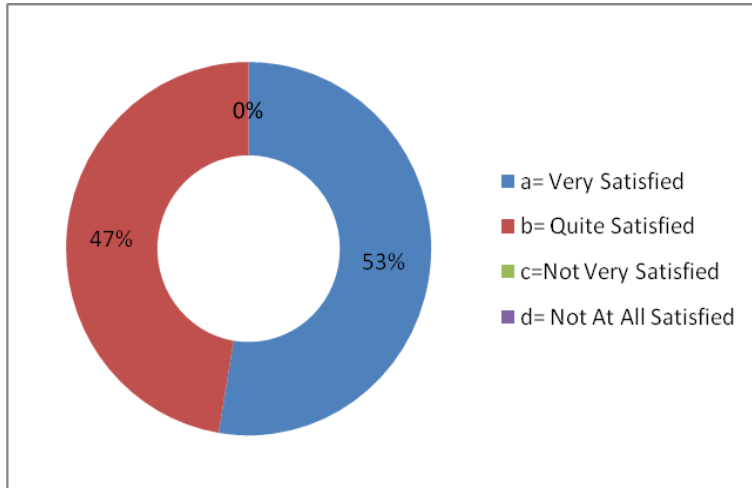
How satisfied are you with arrangements for cleaning and tidying your room?



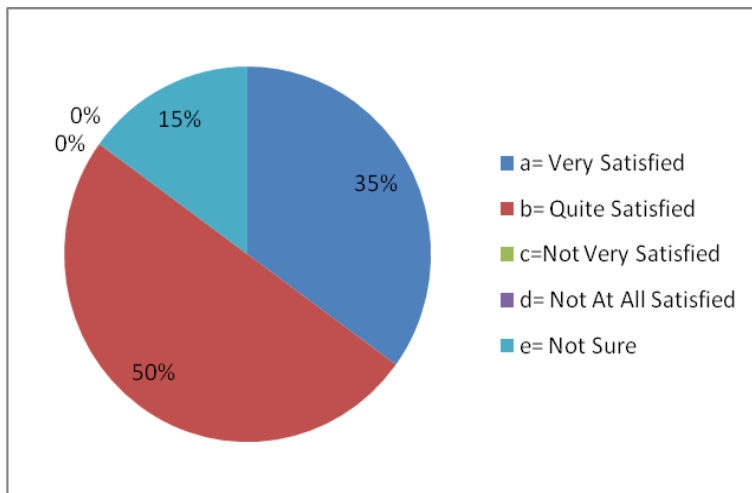
How satisfied are you with the social activities provided or arranged?



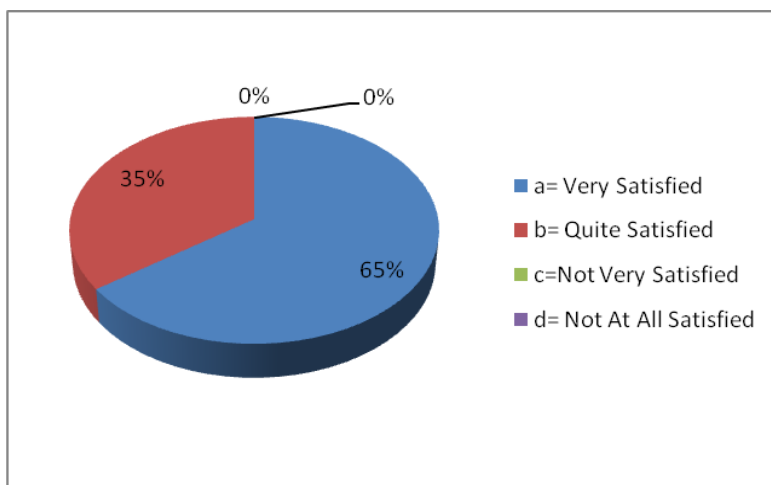
How satisfied are you with the Home's decorations and furnishings?



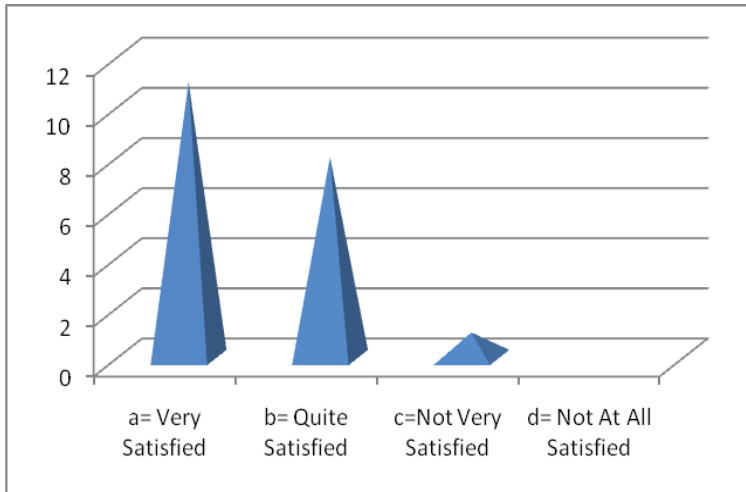
How satisfied are you with how well repairs and general maintenance are carried out?



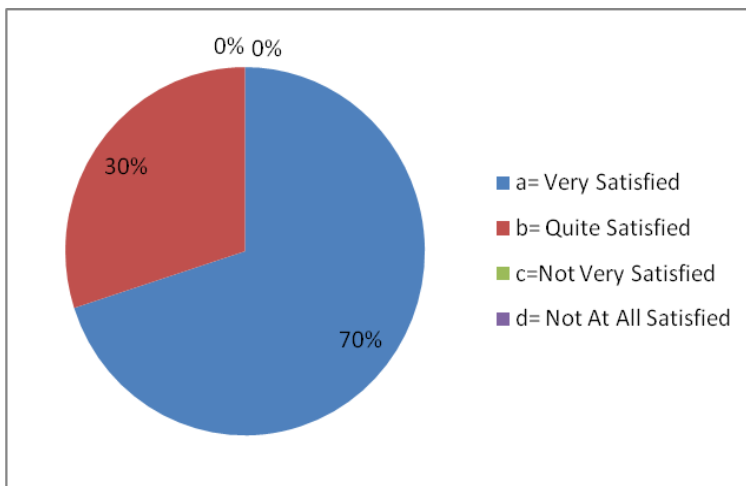
How satisfied are you with the availability of the Home's manager to discuss any issues which you may have?



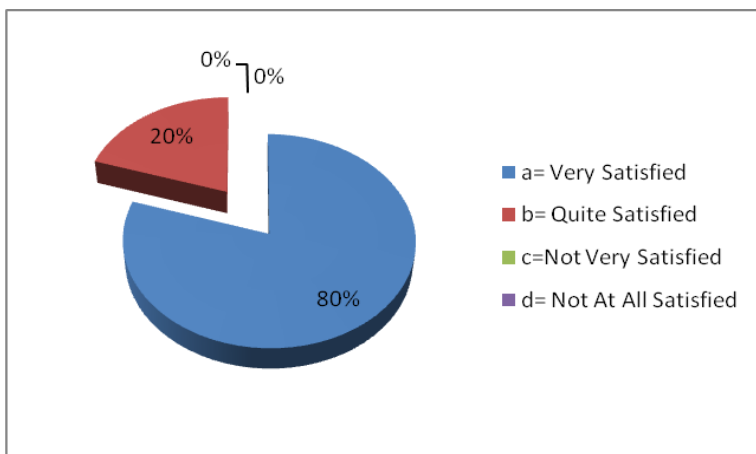
How satisfied are you with how management involve residents and families in the affairs of the Home?



How satisfied are you with management's efforts to create a good atmosphere in the Home?



How satisfied are you with the way your personal clothing is washed?



How satisfied are you that your personal clothing is treated with respect and care?

