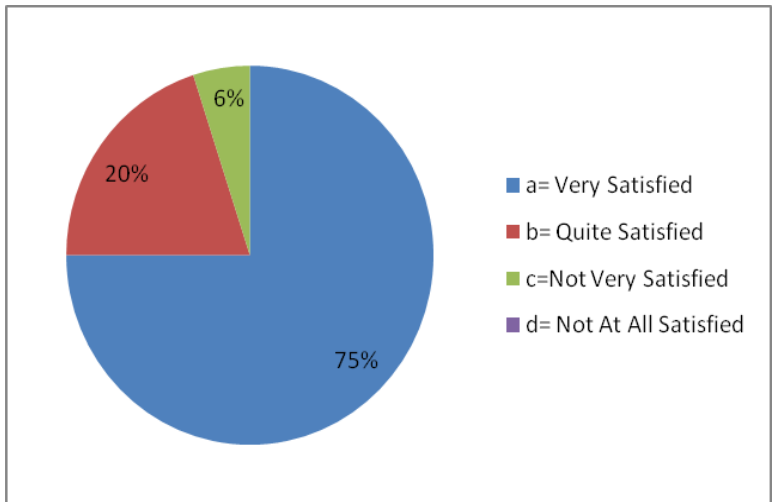
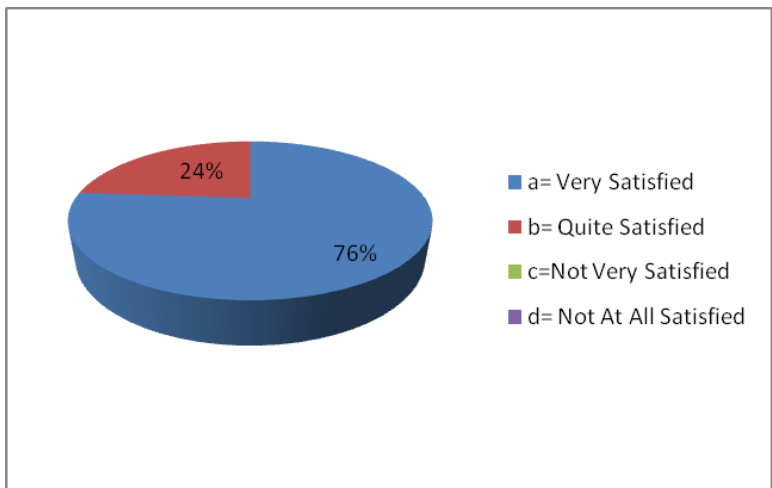


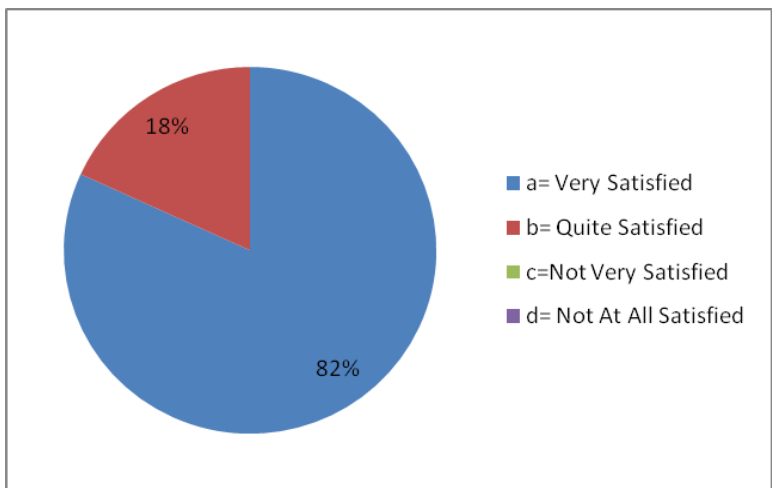
How satisfied are you with the amount of food provided?



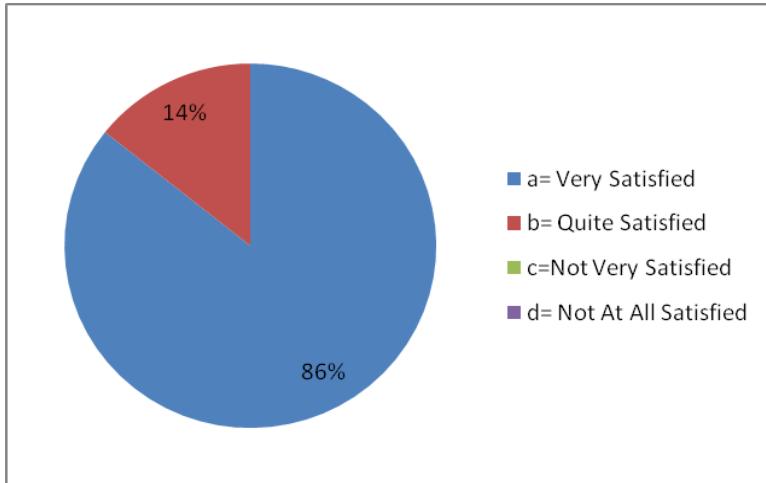
How satisfied are you with the time taken over meals?



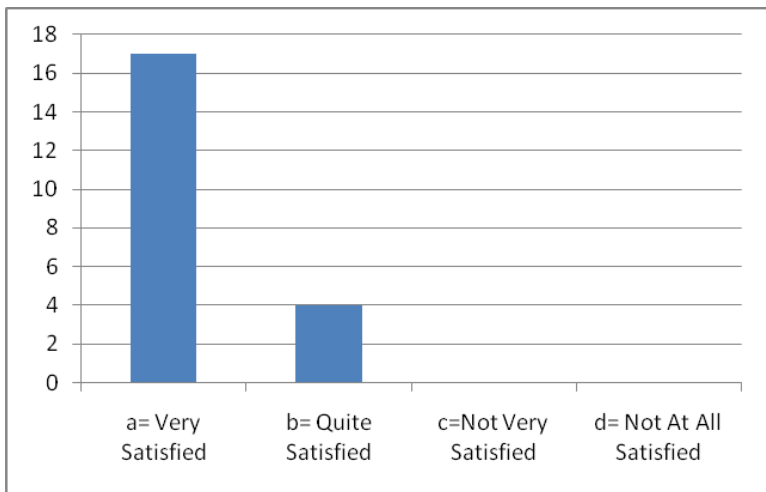
How satisfied are you with staff attitudes and general manner?



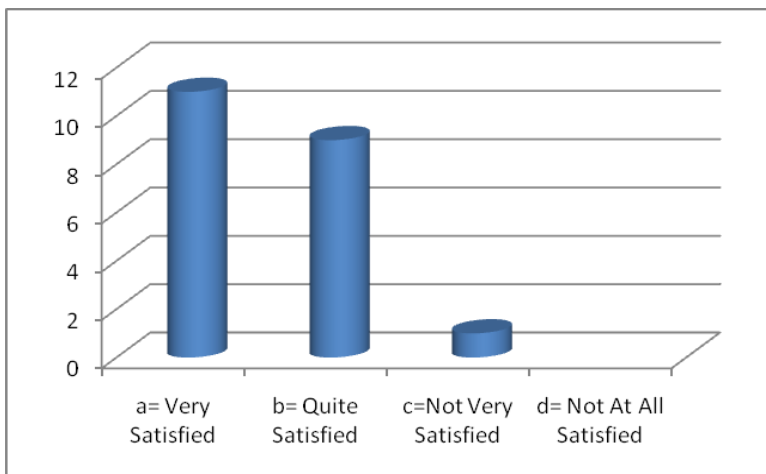
How satisfied are you with the nursing and medical care that you receive?



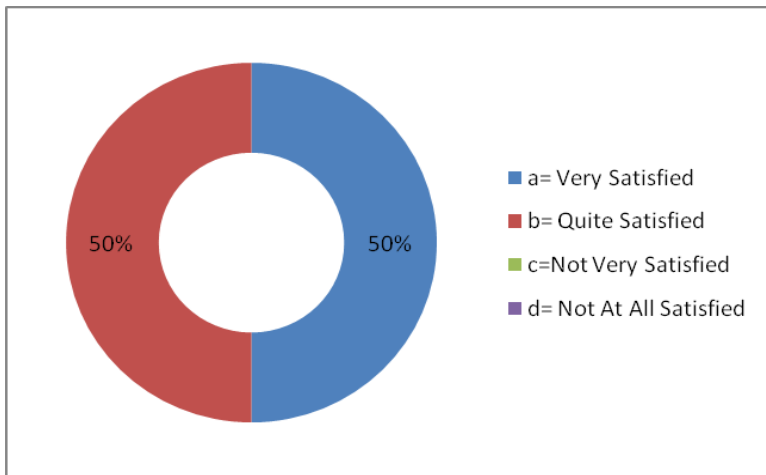
How satisfied are you with arrangements for cleaning and tidying your room?



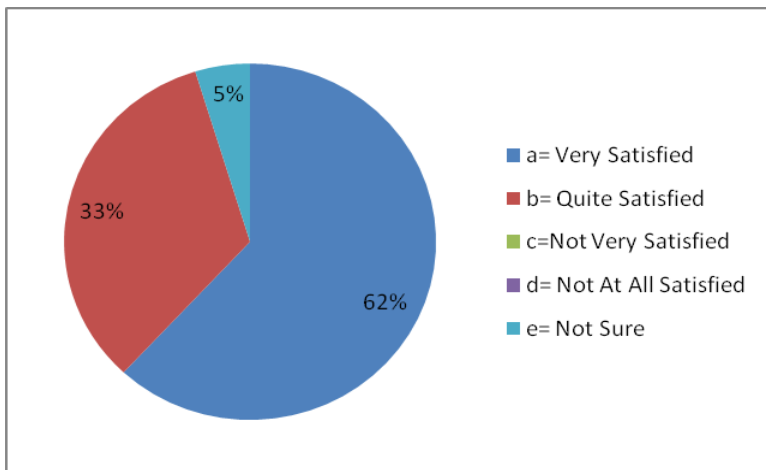
How satisfied are you with how residents and staff get on with each other?



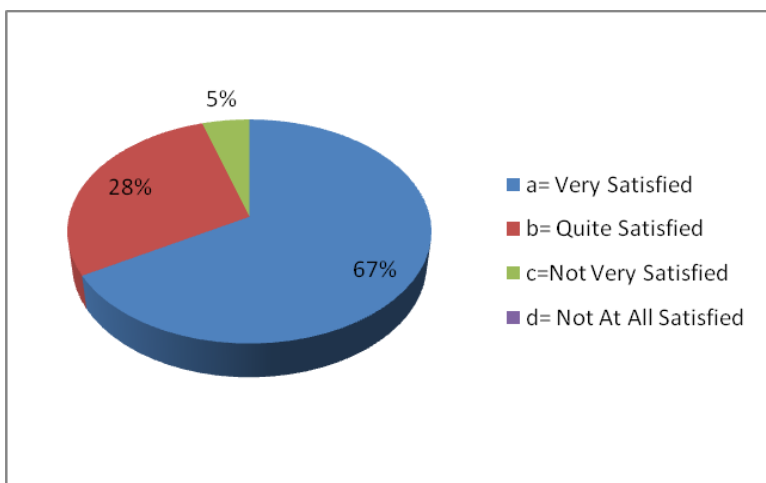
How satisfied are you with the accessibility of lounges, dining room and other public areas?



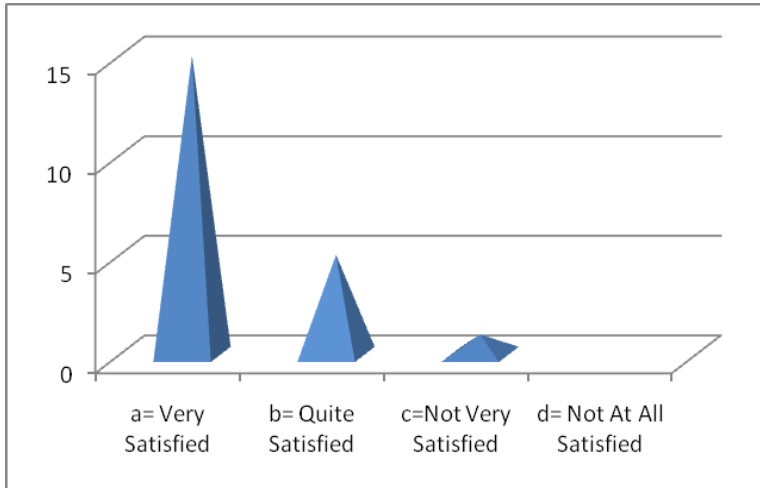
How satisfied are you with how well repairs and general maintenance are carried out?



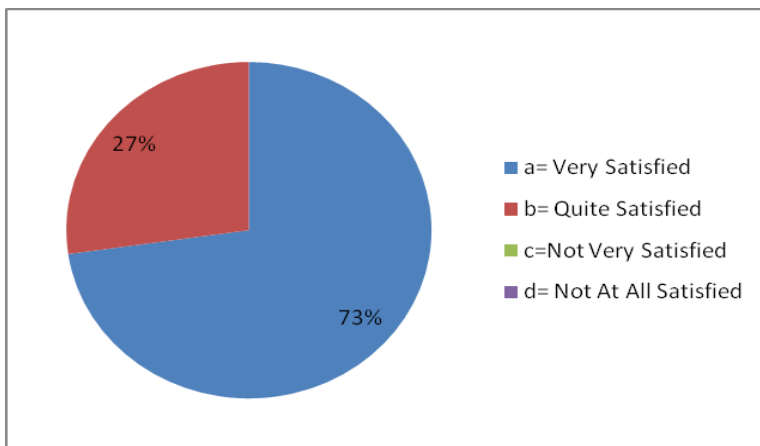
How satisfied are you with the availability of the Home's manager to discuss any issues which you may have?



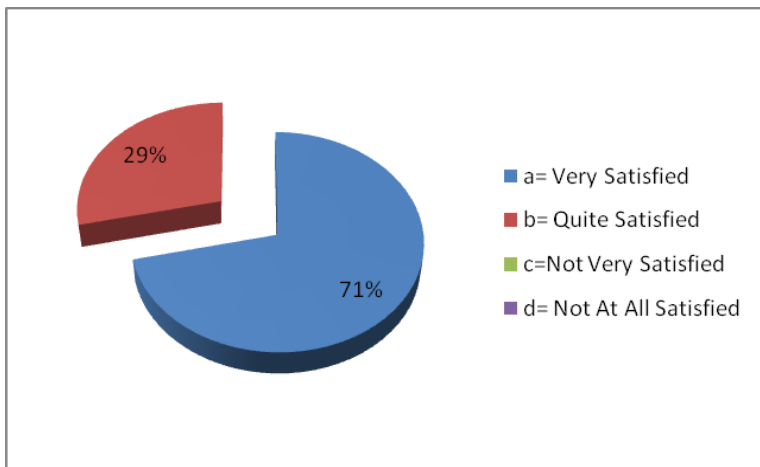
How satisfied are you with management's efforts to create a good atmosphere?



How satisfied are you as a resident, that you feel safe and well protected and not exposed to unnecessary risk of injury or harm?



How satisfied are you with the way your personal clothing is washed?



How satisfied are you that your personal clothing is treated with respect and care?

